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CLEANING & MAINTENANCE

Glass Sash(s):

To Clean the Glass Area that Contains Clear Glass or a Sungate 500® Low-E Coating:

- Use a soft, clean, high-absorbent, lint-free cloth.
- Utilize a 50/50 mixture of isopropyl alcohol (rubbing alcohol) and water. This evaporates more slowly than typical cleaners and will keep streaking to a minimum.
- Spray the cleaning solution on the glass surface to be cleaned. **Important!** do not wash the glass in direct sunlight.
- Wipe the cleaning solution off the glass using a circular motion applying light to moderate pressure to remove dirt residue.
- If this solution does not remove the dirt as desired, any household cleaner can be used; e.g., Windex™, Sparkle™, 409™, etc.
- If the household cleaners are used, reduce the area to be cleaned to more easily allow removal of the solution prior to evaporation (which is the cause of streaking). If streaks occur, reduce the area further.
- Products which foam or lather will help slow the evaporation of the cleaning solution and allow time to remove the residue. They may help 'lubricate' the surface which will give the cleaning cloth a more familiar feel, similar to uncoated glass.

To Clean the Aluminum Paint Finish:

- Wash with a mild soap and water and treat like your new car finish.
- If finish is accidentally scratched or chipped, use touch up paint available from your dealer.
- To protect the finish, we recommend spraying the finish with a vinyl protector such as Armor-All® or use a high-quality auto wax and polish the surface.

For Decorative Brass Inlay:

- Brass inlay will naturally oxidize with the outside elements. To keep the brass finish looking new, use a brass cleaner, such as Bon-Ami® brass cleaner.

For Brass Handlesets:

If you purchased a handleset with a Bright Brass, Bright Brass Look or Satin Nickle Finish, these finishes are warranted against tarnishing for as long as you own and live in the home in which the product was installed. The mechanical defects are warranted for a period of (1) year from date of installation.